

What is EmployeeDirect?

EmployeeDirect provides registered account holders with secure, quick and easy on-line access to a variety of benefits resources. It allows you to review and make certain changes to your benefits information 24 hours a day from any computer with Internet access.

Is EmployeeDirect secure?

EmployeeDirect uses Secure Socket Layer (SSL) technology, the highest level of security available over the Internet, to protect your personal information. All information provided to you is scrambled en route and decoded once it reaches your browser. See EmployeeDirect's security certificate information when you click on the closed lock at the bottom of your browser screen.

Why should I use EmployeeDirect?

Using EmployeeDirect saves time and improves efficiency. It only takes minutes, eliminates paper enrollment forms, and automatically notifies VCU when you make certain change requests. It also gives you direct links to Health Benefits Plan Administrators, the Virginia Retirement System, and VCU's Benefits Administrator. EmployeeDirect has earned a 99% overall satisfaction rating with users.

How do I get started using EmployeeDirect?

Go to <http://edirect.virginia.gov> and register an account. This may take 10 – 15 minutes to complete. It is helpful to consider these important things *before* you begin your registration:

1. You must enter certain identification information. Your entries must match what is currently on file for you. Contact a representative at VCU (your department's Personnel Administrator, a Human Resource Manager, or a Benefits Administrator) if you have questions about your identification information.
 - State Employee Number: _____. This 7-digit number is included within the ID number on your health plan ID card. For instance, if your Anthem health plan ID is YTX1234567XU the Employee Number is 1234567, or if your Aetna health plan ID is 001234567 the Employee Number is 1234567. EmployeeDirect automatically recognizes the 7 digits needed if you enter the entire health plan ID number. **EmployeeDirect will not recognize your VCU V-ID number.** EmployeeDirect will allow you to search for your Employee Number by using the "Forgot Employee Number" link included in the registration process. Once you have the Employee Number, you may continue registration.
 - Date of Birth: _____ (MM/DD/YYYY).
 - Last four digits of your Social Security Number:_____.
 - Email Address: _____. Your record must have a valid State email address. If you receive a message that there is no valid email address on file, call VCU HR Operations at 827-1770 to request that your State email address (VCU email) be entered in the benefits system.
2. You must activate the link, sent to you by e-mail from EmployeeDirect, within 24 hours. You will have to repeat your registration request if you allow the link to expire.
3. You must create and register certain information to protect your account. Your entries must meet security requirements. Be sure to remember your entries exactly as you have registered them.
 - Your Username will be entered each time you log in to EmployeeDirect. It must contain 4 - 25 characters and can be a word, a phrase, or numbers. Spaces or symbols ("\$\$%^&*) may not be used. You will be asked to enter a different Username if the one you desire is already being used.
 - Your Password will also be entered each time you log in to EmployeeDirect. It must contain at least 9 characters using UPPERCASE and lowercase letters, numbers, and symbols ("\$\$%^&*)).
 - You must select and answer three Challenge Questions to be used when there is a request to reset your password. It is important that the answers are easy for you to remember and hard for someone else to guess.
4. When your registration is complete, you may log in using your Username and Password. Then, choose an option from the EmployeeDirect Main Menu. The Health Benefits Enrollment and Information option should be selected to review and make changes to the health plan address or to make elections for health benefits and flexible spending accounts.